Employee Pulse Survey Results

Wow! There were 226 respondents to this survey – that’s 46% of current staff!

**I feel supported in my role at MORA:**
- Strongly Agree & Agree: 85.33%
- Disagree & Strongly Disagree: 14.66%

**Employees are kept informed about significant news, updates, and changes regarding MORA:**
- Strongly Agree & Agree: 92.41%
- Disagree & Strongly Disagree: 7.59%

This is up 23% over 2018!

**Safety concerns are followed up on when brought to MORA’s attention:**
- Strongly Agree & Agree: 78.66%
- Disagree & Strongly Disagree: 11.11%

No knowledge in this area = 10.22%

**I have been given the training I need to do my job:**
- Strongly Agree & Agree: 94.23%
- Disagree & Strongly Disagree: 5.78%

This is up 22% over 2018!

A few comments about strengths:
- Collaboration and teamwork within agency
- Lots of effort is made to keep people informed
- Training opportunities. We have a lot of interesting and enriching trainings available to most staff.

A few comments about areas of improvement:
- More technology training for connecting to appointments and multiple databases. Teaching how to troubleshoot from IT perspective
- Pureed food options at group gatherings
- Diversity trainings should be included and/or required

Thank you to our Quality Enhancement Committee for making this survey meaningful!